

Holly Tree Cottage Terms and Conditions

1. A deposit of 50% is payable by the client at the time of booking, the balance to be paid 8 weeks before the arrival date. If booking is less than 8 weeks before the arrival date, the full amount is to be paid on booking.
2. Cancellations must be notified in writing. If the owners are able to relet the cottage, the client will be refunded in full but if not, all payments made by the client will be forfeited. It is recommended that the client has cancellation insurance.
3. Bookings run from 2:30pm on the day of arrival to 10:00am on the day of departure. The client is responsible for leaving the cottage clean and in good order. The client undertakes to pay for any breakages or damage needing replacement or repair.
4. Only those named on the booking form may use the accommodation.
5. The owners cannot accept any responsibility for loss or damage to clients' personal belongings. It is recommended that clients obtain insurance to cover for this.
6. Clients are requested to inform the owners of any breakages or accidental damage as they occur so that repairs and replacements can be made promptly.
7. Smoking is not permitted in any part of the cottage.
8. If for any reason, beyond the owners' control, the cottage is not available for the period booked, all monies paid will be refunded in full. The clients will have no further claim against the owners.
9. Children must be supervised at all times. The owners accept no liability for any accident or injury to any person or persons howsoever caused.

Wi-Fi Access

1. Free wireless internet access is provided for visitors' use by prior arrangement. Every effort will be made to maintain access but this may not be available from time to time for reasons beyond our control and is not guaranteed.
2. Use of the Wi-Fi access depends on the suitability and compatibility of your equipment and we cannot be held responsible if your computer does not work with our equipment.
3. The Wi-Fi access is provided on the understanding that this will be used for "normal" internet activity and it must not be used for any illegal activity such as viewing illegal pornographic material or downloading pirated music or video files.